

How to take care of your wastewater system

Properties in Piopio use a septic tank system to collect, treat and dispose of wastewater from the toilet, bathroom, kitchen and laundry. To ensure that your system works better and lasts longer, we ask that residents do not flush harmful products like fats, oils, greases, sanitary items, nappies or wipes.

Toxic chemicals and oils will reduce the efficiency of the system, and lead to blockages, slow draining toilets, and plumbing issues. The label on some products may say 'flushable' but disposable wipes and similar products clog pipes and damage the wastewater system, resulting in sewage overflows. **Please put rubbish in the bin, not down the drain.**



Only human waste, toilet paper, mild detergent, wash water and bath water should be flushed, tipped or drained into the wastewater system.



There are affordable substitutes for household cleaning chemicals. White vinegar and baking soda are non-toxic and can be used for everything from cleaning the sink and toilet to scrubbing bathroom tiles.

Plumbing issues that occur inside the home are the responsibility of the property owner.

If you experience an issue with your wastewater tank and an alarm is generated from the wastewater system, then it is important that you contact **Waitomo District Council on 0800 932 4357** at your earliest convenience to avoid an overflow on your property.

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